Be sure to take notes of the different workspace names & associated vocabulary!

#### <u>Vocabulary</u>

aisle	Assembly line	Cash desk	Changing room
chimney	Coffee machine	Conference room	Conveyor belt
Cooling tower	furnace	Reception area	Shop front
Stock room	warehouse	Water cooler	Window display

Office	Factory	Retail outlet (shop)

5	Prepositions of place Look at the photograph from one of the offices and read the description below.	Now, complete the following sentences with a preposition of place.	
	Tristan is between Maureen and Sandra. Alan is sitting in front of Sandra. Maureen is standing behind Shona. Alan is holding his pen underreath some papers. Shona's arm is resting on the table. Next to the laptop is a book. Tristan is standing over the laptop.	<ol> <li>Sandra is standing Alan.</li> <li>The book is the laptop and the cup.</li> <li>Sandra is wearing a green top her jacket.</li> <li>The laptop is Tristan.</li> <li>Alan is wearing glasses his head.</li> <li>Shona is sitting the laptop.</li> </ol>	
	First, underline all of the prepositions of place in the description. Next, name all of the people in the photograph.		

#### Time to Read!

A maintenance technician's workspace is different from a typical office. In a factory, technicians work near the production line, where it's often noisy and busy. They need to have access to machines like labelling machines and packaging equipment that are essential for production.

The workspace can also be in a warehouse or even near a distribution hub, where technicians keep things running smoothly. A technician's area is usually equipped with spare parts and tools. A workbench is crucial for carrying out repairs. It's essential to keep the space organised, as a messy area can lead to accidents.

Maintenance tasks often involve intervention to prevent breakdowns. Sometimes, technicians are called when there's a repair needed urgently. In these situations, it's important to meet the deadline quickly. Keeping the machines running efficiently may also require ongoing improvements.

Work spaces for technicians are designed with safety in mind. There may be areas with restricted access to protect employees' health. These areas need to be marked clearly, so only trained personnel enter. Even though some areas are dirty, others are kept clean to ensure that the environment does not contaminate the products.

In some parts of the facility, such as meeting rooms or offices, it's much quieter compared to other areas. Here, technicians might plan their tasks or discuss strategies for future projects. This contrast between noisy and quiet spaces ensures technicians can focus on their tasks efficiently and that workfows are optimized. Balancing between these environments is key to achieving the best performance in their jobs.

Which Title Fits Best?

- 1. Facility Management: Exploring Different Work Environments
- 2. Tools and Noise: A Day in the Life of Industrial Workers
- 3. Maintenance Technicians: Workspace Challenges and Safety Strategies

Multiple choice questions

- 1. What makes a maintenance technician's workspace unique?
- a It is always located in an offce building?
- b It is typically near production lines and noisy
- c It has the same environment as a typical oce
- d It is completely quiet and calm
  - 2. What is an important aspect of a technician's workspace?
- a Having complicated machinery
- b Keeping the area messy
- c Organizing tools and spare parts
- d Avoiding any repair tasks
  - 3. Why are some facility areas marked with restricted access?
- a To make the workspace look ocial
- b To protect employees' health and safety
- c To prevent technicians from working
- d To create unnecessary barriers

#### 4. What do technicians do in quieter spaces like meeting rooms?

a Only take coffee breaks

b Sleep and rest

c Plan tasks and discuss project strategies

d Store equipment

5. How do maintenance technicians typically handle machine issues?

- a They ignore potential problems
- b They wait for complete machine breakdowns
- c They perform interventions to prevent breakdowns
- d They replace all machines regularly
- 6. What characterizes the maintenance technician's work environment?
- a Completely uniform spaces
- b Contrast between noisy and quiet areas
- c Only clean and sterile environments
- d Permanent isolation from production areas
  - 7. What is crucial when working with production equipment?
- a Keeping machines completely unused
- b Avoiding any interaction with machinery
- c Ensuring machines run eciently
- d Replacing equipment frequently

### Listening: Which problems could relate to maintenance and why?

The quality of the air is poor. Temperatures are often too high. There are not enough meeting rooms. The janitor service is too limited. Car parking facilities are inadequate. Work areas lack storage space. Temperatures are too low. There is not enough privacy. Computer equipment is unreliable.

There is too much noise.

Listen to ten questions (A-J). Which problem does each question refer to? If you're super studious, love English, and want to listen again at home, flash the QR code.



https://app.twee.com/m/hf8xkjiovU3s



Listening: Workplace communication & expressions. Complete the table using an appropriate verb: <del>Request</del> review discuss suggest assign issue express

1	request	information
2		instructions
3		Tasks
4		Performance
5		Changes
6		Opinions
7		problems

Now listen to 3 short conversation (A-C) between employees. What are they talking about? Write A, B and C in the correct box. You can only write A, B and C once.

Flash the QR code if you want to listen again to revise.

# https://app.twee.com/m/Qf8ykg9JvU6s



Homework: Complete using a preposition of place ( under, in, in front of, next to, above, below... )

